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Whirlpool refrigerator leaking water after changing filter

Model Number WSF26C3EXW01 Brand Whirlpool Age Less than 1 year Water is leaking from beneath the water filter housing when I dispense water, will drip down back of inside of fridge, and puddle underneath crisper. Have replaced water filter twice, no change. Warranty repair contact info? Thanks Jeff. This fridge in only 5 1/2 months old. Do you know how I can contact the maker for a warranty repair? We bought a Fridge last year in April and the same thing happened. We think it was happening from day one. We didn't notice until our laminate wood flooring was starting to buckle. My husband discovered that it was pooling in the bottom of the fridge and leaking out the front and because of the slope of our floor it was running behind the fridge. Our sub flooring is wood, so all of that was damaged as well. Whirlpool fixed the fridge but said they wouldn't fix the flooring that we had to make a claim on insurance. When the Contractor was done replacing our new subflooring and flooring he moved the fridge back and then next day water was leaking again, the new flooring was ruined again. Whirlpool came out and this time it was the unit that sends water to the icemaker. It only leaked when it was sending water to fill the icemaker. The repair guy said whirlpool put all ridged parts in some of their refrigerators and since there is no give in them they break very easily and that he has made tons of repairs because of this very problem. I am fighting with Whirlpool and Loves where we bought the fridge to get my money back and to have them fix the flooring. I am fed up with this fridge and I don't want to take a chance that it will leak a 3rd time. Our model # is WSF26C3EXF01 Whirlpool Fridge He said it was something that they had started putting in all their refrigerators for a period of time, but because of the problems with leaks they stopped doing it and went back to the flexible lines. There was no flexibility in the parts and because of that they were cracking when the fridge was moved. He showed me the line and it was a super hard water line with a fitting at the end that cracked. You might have all Whirlpool appliances and they are fine, but mine is not and Whirlpool doesn't want to take responsibility for the damage done. I could understand if we hooked up the water wrong and that's were it was leaking but it was dripping down the inside back wall of the fridge. Both repairs were under warranty and fixed by Whirlpool but this fridge has been a complete nightmare since we got it. My flooring is ruined for a 2nd time! This may be close enough to help... [video=youtu.be:PvblCpvr5Y0] jeff. Hi Jeff, this video is for the one at the bottom, the easy one! Mine is at the top right of the interior. It the one that uses the WPW10238123 filer housing. I was finally able figure out how to remove it and it was a split line leading to the housing. The ice maker and water are out of service for a few days while I order the parts. Thanks for getting back to me.... Donn2390 I discover the same problem with my fridge how did you remove the cover to access the filter housing and broken lines and what replacement parts did you order to fixed the cracked lines? So it seems my fridge is starting to experience the same thing, leaking on the side and behind the water filter housing when dispensing water. For those who attempted the water filter housing replacement, did it fix the issue? I don't have another filter to replace with right now so I don't know if it could just be as simple as a filter replacement. If the filter housing does need to be replaced, can somebody help PM me some step by step instructions on removal and replacement? Thanks. Whirlpool side by side model GSF26C4EY03. Had it for almost 2 years now. So it seems my fridge is starting to experience the same thing, leaking on the side and behind the water filter housing when dispensing water. For those who attempted the water filter housing replacement, did it fix the issue? I don't have another filter to replace with right now so I don't know if it could just be as simple as a filter replacement. If the filter housing does need to be replaced, can somebody help PM me some step by step instructions on removal and replacement? Thanks. Whirlpool side by side model GSF26C4EY03. Had it for almost 2 years now. Hi Viper, I posted the service manual for your model in post #16 here: Water dispenser problem - Page 2 As I mentioned to Amy, you have the newer type that I haven't run across as of yet, but I'll attach the service manual below and on Page 3-3 it shows how you replace it. So you can download that service manual as well and follow the directions. Here's the water filter housing for your model: Whirlpool WPW10238123 Housing Jake Appliance Repair School 1987-1988 Star Appliance Tech. 2 yrs. 1988-1990 Wards Appliance Tech. 11 yrs. 1990-2001 Sears Appliance Tech. 4 yrs. 2001-Oct. 2005 Jake's Appliance Repair Nov. 2005-present Look-Up & Order Parts HI Jake, Thanks for the reference to the service manual! This should help in replacing it. But, before I take the housing apart, do you or anybody else know what might be causing the leaking? It only happens when dispensing water, and it'll start dribbling down the right side of the fridge as well as the rear right corner of the fridge, locations right below/in the vicinity of the filter housing. It sure does sound like its leaking from the filter housing assembly. Have you tried to remove the filter and test to see if it still leaks while the filter is out? Removing the filter should by-pass it. Here's the water filter for your model: Water Filter EDR1RXD1 Jake Appliance Repair School 1987-1988 Star Appliance Tech. 2 yrs. 1988-1990 Wards Appliance Tech. 11 yrs. 1990-2001 Sears Appliance Repair Nov. 2005-present Look-Up & Order Parts HI Jake, I was wondering if removing the filter would still dispense the water and I learned that it does haha. Anyway I thought it stopped leaking with the filter out, but after re-inserting the filter again, it would start leaking whether I kept it in or removed it again.... so I guess the filter housing does need to be replaced then... It's kind of odd though...looking at the disassembly pictures in the service guide, I don't see any tubing above the areas where the housing is leaking from. I guess the water travels from the tubing to the leak areas. Does this mean it's the tubing that enter the filter housing that is faulty? Quick question about the housing replacement: it says to disconnect the water tubes from the back and to pull them through the cabinet and replace. Does this mean in addition to the filter housing, I would need to order replacement tubes as well? Or could I just disconnect the tubing from the filter housing and just reattach them to the new housing? Thanks! Does this mean it's the tubing that enter the filter housing that is faulty? Not usually, from all the ones I've seen this happen to its always been the filter housing where the tubing goes into. Quick question about the housing replacement: it says to disconnect the water tubes from the back and to pull them through the cabinet and replace. Does this mean in addition to the filter housing, I would need to order replacement tubes as well? Or could I just disconnect the tubing from the filter housing and just reattach them to the new housing? Jake Appliance Repair School 1987-1988 Star Appliance Tech. 2 yrs. 1988-1990 Wards Appliance Tech. 11 yrs. 1990-2001 Sears Appliance Tech. 4 yrs. 2001-Oct. 2005 Jake's Appliance Repair Nov. 2005-present Look-Up & Order Parts Thanks for the input! Just one more quick question... I've read reviewers who performed the replacement that the tube connecting to the filter housing may be cracked in the area it feeds into the housing. I haven't checked in such depth at my problem just yet, but if that is the case, can you recommend a replacement tube part, or can it be commonly found it most home improvement stores? Ok. Just one more quick question... I've read reviewers who performed the replacement that the tube connecting to the filter housing may be cracked in the area it feeds into the housing. Yes, if there is a crack in the tubing you will see water leaking on the floor, so pull your refrigerator out from the wall and look at the tubing and for water leakage. Here's the water line tubing that goes from the water inlet valve to the ice maker: WPW10238092 Tube-Water Jake Appliance Repair School 1987-1988 Star Appliance Tech. 2 yrs. 1988-1990 Wards Appliance Tech. 11 yrs. 1990-2001 Sears Appliance Tech. 4 yrs. 2001-Oct. 2005 Jake's Appliance Repair Nov. 2005-present Look-Up & Order Parts So I finally had some time to take apart the filter housing to see what's going on in there, and it seems it's not really the filter housing itself, but both tubes going in/out of the filter housing that are cracked and leaking. I noticed from the replacement filter housing that I ordered that the sizing of the tubes look slightly different. If that is the case, what is the other tube I should be getting to replace? Another question is, the tubes that my fridge came with have a 90 degree connector/cap, so will the non-capped tube only fit just as tightly without leaking? Thanks. edit: This is going to look really bad on my part, but how do I raise the leveling feet on my model (GSF26C4EY03) so I can slide the fridge out? I remember it's only a matter of turning the disc/feet, but my fridge has been in place for the past 2 years, so I seems the feet are a bit stuck in place on the floor. Any suggestions on how to loosen them up? Last edited: Nov 14, 2015 Page 2 So I'm just finally getting around to replacing the water lines, and I've run into a snag. When removing the tube from the filter to the ice maker reservoir I noticed the feeding pipe (for the tubes to pass through the outside to inside of the fridge) is so narrow and shares it with the tube going from the reservoir to the ice maker, that it was impossible to pull the original tube out from the back. I ended up having to cut it with scissors. Do you have any suggestions on how I can feed the new tube through the pipe? Thanks in advance. Edit: Also just found out that the water tube going from the water inlet valve -> filter housing is not long enough... (PN W10279884). The original line is a little more than 80" long, while the replacement part is only about 60". I guess I'm going to see if my local home depot has something I can use. Edit2: For reference, for my model (Whirlpool GSF26C4EY03), the Water inlet -> Filter Housing line is W10341322, and the Filter Housing -> Ice reservoir is W10341324 Last edited: Jan 16, 2016 I took a look again and it looks like my PNs and the replacement PNs are substitutes. I must have gotten the replacement PNs mixed up because the other line was the correct length. The bag it came in was labeled water line, so I assumed it was the main water line. The other bag was not labelled.

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